1. **Network Services** – *Ed Anderson*
   - Project Queue

2. **Systems Support Services** – *Pam Burns/Jim McKinney*

3. **Data Center Operations** – *Rich Ayala*
   - 8/30/2012 Outage Follow-up

4. **System Licensing & Contracts** – *Chris Gaub*

5. **Client Services** – *Brian Anzalone*
   - Service Desk Self Service

6. **New Technologies**

7. **Operational Issues/Events**

8. **Other**