Connectivity Meeting
AGENDA
May 1, 2012

1. **Network Services** – Ed Anderson
   - ITS Project
   - Last mile connection status
   - Strategic Network Opportunities - Delayed until June Meeting
   - Cisco Maintenance Contract
   - Southern Commodity Internet Connection Contract Update
   - Project Queue

2. **Systems Support Services** – Pam Burns

3. **System Security** – Paul Mudgett

4. **Data Center Operations** – Rich Ayala

5. **Client Services** – Brian Anzalone

6. **System Licensing and Contracts** – Chris Gaub

7. **Support Desk** – Robert Prior
   - KACE Implementation

8. **New Technologies**

9. **Operational Issues**

10. **Other**