

Connectivity Meeting  
**AGENDA**  
May 1, 2012

1. **Network Services** – Ed Anderson
  - ITS Project
  - Last mile connection status
  - Strategic Network Opportunities - Delayed until June Meeting
  - Cisco Maintenance Contract
  - Southern Commodity Internet Connection Contract Update
  - Project Queue
  
2. **Systems Support Services** – *Pam Burns*
  
3. **System Security** – *Paul Mudgett*
  
4. **Data Center Operations** – *Rich Ayala*
  
5. **Client Services** – *Brian Anzalone*
  
6. **System Licensing and Contracts** – *Chris Gaub*
  
7. **Support Desk** – *Robert Prior*
  - KACE Implementation
  
8. **New Technologies**
  
9. **Operational Issues**
  
10. **Other**