1. **Network Services** – *Ed Anderson*
   - Cisco Maintenance RFP
   - ITS project
   - RMX MPM card Issue
   - Southern Metro Ring Update
   - Leased lines

2. **Systems Support Services** – *Pam Burns*

3. **Data Center Operations** – *Rich Ayala/Tom Fishel*

4. **Client Services** – *Brian Anzalone*

5. **System Licensing and Contracts** – *Chris Gaub*

6. **System Security** – *Paul Mudgett*

7. **New Technologies** – *All*

8. **Operational Issues/Events** – *All*

9. **Other**