

Connectivity Meeting
AGENDA
January 2, 2012

1. **Network Services Update**
 - Southern Metro Ring Conversion – *Stanton Gurr*
2. **Systems Support Services** – *Pam Burns*
3. **System Security** – *Paul Mudgett*
4. **System Licensing and Contracts** – *Chris Gaub*
5. **Data Center Operations** – *Rich Ayala*
6. **Call Center/Service Desk** – *Brian Anzalone*
 - Google Apps implementation update
7. **New Technologies**
 - SCS KACE implementation update – *Robert Prior*
 - Other
8. **Operational Issues/Events**
9. **Other**