

NSHE
Campus Technology Officer Meeting
August 24, 2011
1:00– 2:30 p.m.
MINUTES

Attendance

Steve Zink, Jim McKinney, Carlo Dacumos, Brian Chongtai, Dwaine Hiles, Lori Temple, Ed Novak, Chris Gaub, Mugunth Vaithylingam, Susan Schoeffler, Steve Zideck, Roberta Roth

Advisory Group Update

N/A.

AGENDA ITEMS:

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| • iNtegrate Update | Jim McKinney |
| • Strategic Plan Update | Roberta Roth |
| • Software Licensing Council | Chris Gaub |
| • SCS Update | Steve Zink |
| • iNtegrate II | Steve Zink |

The recent incident involving student ID numbers has once again shown the problem of overlapping rules with in a system and the problems that ensue when different business processes are running simultaneously. Individual schools have differing rules with regard to their student ID numbers, and now we are combining these ID numbers into one system tied to a single NSHE ID #. With regard to communication of reports Steve is planning on a broader distribution/communication base and is working with Roberta on a better way to communicate and notify all stakeholders.

In an effort to align with efficiencies, it was observed that the Advisory Group was composed of most of the same people as the CTO Group. Steve has decided to consolidate the two and will be sending out a memo confirming this. Steve will be attending the Business Officers meetings as an extension of the communications matrix.

We have been implementing the KACE device at SCS. Presently it is looking at the systems at SA as well. Discussed with the CTOs SCS's move to KACE product to be used to track software installed on desktop systems, to handle patches and updates and, for phase II, replacing SDE with the KACE help desk/ticket component.

Brian Chongtai reports that CSN has been using KACE since 2008 as a comprehensive desktop management program. They are also utilizing the Help Desk function. An issue they are currently addressing is the need for a policy to govern patch management.

Also discussed work is underway to move System Admin units away from Notes, moving to Google, with a goal to coincide with Notes contract end date of next summer. Google Apps such as Groups, calendar, and chat will also be part of that migration.

Lori mentioned that she wanted shared calendars and delegation and Google Apps are very solid on this. UNLV has rolled out the calendar and chat functions and is looking at the Docs function

for sometime this Fall.

The Integrate II business project is moving forward with Dan Klaich as the Executive sponsor, Steve as the IT sponsor, and Gerry Bomotti as the functional lead. Steve, Bart, and Jerry will be starting this out as a business project with business processes, and hiring a consultant to look at the project in a unified way. The technological component will not be addressed for some time. These applications are very business oriented. Beginning next week work will begin to identify the best team members from each campus to begin to discuss and make business process decisions for the project (chart of accounts, payroll cycles, etc.). They will also be arranging some independent consultation for the global view. A timeline will be shared as the committee begins its planning.

Lori indicated that starting out with the right set of functional needs can avoid complicating the process with unmade decisions. Starting next week Gerry will recruit the best people from each campus and along with Steve and Bart will also get some independent consultation for the global view.

Chris Gaub addressed the topic of System Wide Software Licensing and the absence of a Strategic Licensing Plan. The current Software Licensing Committee is being re-chartered and membership updated to become the Software Licensing Council. In an effort to collaborate on strategic and technical licensing issues and products, one person from each institution and also delegates from purchasing will be formed into the Software Licensing Council. This will provide a single point of contact made up of members with the authority to make decisions for their institution. Chris asked for nominations for delegates for the council.

This coming Monday, Aug 29 the copilot campuses will all be using PeopleSoft Campus Solutions for first day of classes – it will be a busy time. Consultants are scheduled to be on site for tuning and other assistance to help with anticipated load issues.

Next Meeting- Wednesday, September 28, 2011

CITY	REPRESENTATIVE	INSTITUTION
Carson City	Susan Schoeffler	Western Nevada College Carson City-
Elko	Dwayne Hiles	Great Basin College-
Henderson	Brian Chongtai	Nevada State College-
Las Vegas	Mugunth Vaithilingam	College of Southern Nevada-
Las Vegas	Carlo Dacumos	College of Southern Nevada-
Las Vegas	Karen Brown	System Computing Services-
Las Vegas	Lori Temple	University of Nevada Las Vegas-
Las Vegas	Marilyn Delmont	System Computing Services-
Reno	Ed Novak	Desert Research Institute-
Reno	Roberta Roth	System Computing Services-
Reno	Steve Zideck	Truckee Meadows Community College-
Reno	Steve Zink	System Computing Services -
Reno	Bird Vilseck	University of Nevada Reno-