

**NSHE**  
**Campus Technology Officer Meeting**  
**September 22, 2010**  
**1:00– 2:30 p.m.**  
**MINUTES**

**Attendance** - Marilyn Delmont, Chris Gaub, Ed Novak, Roberta Roth, Susan Shoeffler, Kenneth Sullivan, Brian Chongtai, Mugunth Vaithylingam, Dwaine Hiles, Lori Temple, Karen Brown

**Advisory Group Update** – The update was given by Lori.

Last month the Advisory Group and CTOs got together and met to talk about cloud computing. There were some nice presentations by IBM staff as well as a CIO from the CSU system about various forms of cloud computing. Those materials are available to all of us on the Advisory Group webpage. We had a nice conversation near the end about what's happening on individual campuses. It was a great education and awareness experience as to what other people are doing and how they're using cloud computing.

**Student E-mail and Unix Services Transition** – The update was given by Chris.

Last month we discussed the clean-up and deletion of Swami IDs. We had an issue with that project. Evelyn Tinney is the SCS project management resource that has been assigned to that project. She has been in contact with TMCC and DRI, notably it was Steve Zideck and Paul Neeley. They've had some telephone discussions. We are currently waiting for deletion criteria and timelines from TMCC and DRI. They are our pilot institutions in that effort. Once we get through the phase one institutions, Evelyn will start working with CSN and UNR. She will be in contact with Mugunth Vaithylingam and Steve Zink to confirm who they want to have as their institution contacts on that effort. We are moving forward, however, this is a custom built process based on the needs, timelines and requirements of each institution. In addition we promised as part of the UNIX services transition that we would keep the datasets associated with those accounts that were deleted for 120 days. That would take us to the end of October 31<sup>st</sup>. I want to give you a heads up that as of November 1<sup>st</sup> we will begin deleting the files and the accounts that were associated with those UNIX environments that were not provided to us as part of the exclude process either in the additional lists or in the follow up service requests that we received after July 1<sup>st</sup>.

**Novell migration** - Group discussion and update.

Most of the institutions are moving away from Novell. UNLV is hoping to get off Novell by 2011 when that happens we will lose the volume of our numbers on Novell. Any discounts we had for volume will be gone shortly after the fiscal year ends, around August 2011. Through this fiscal year we are okay, it will change for the next fiscal year. UNLV will have to tell Novell 90 days before our end of contract that they do not intend to participate. There are a lot of things that are dependent on Novell and we've got to transition them all. We are working on making it happen, but there is still a lot that needs to be done. UNLV has to have a definitive answer in the Mayish time frame. We will everybody know as soon as we know. If we don't give 90 days' notice we will need to renew for another year. Western, UNLV and GBC are still using Novell.

**Virus software futures** – The update was given by Susan.

The system wide software committee was created in 2000 to address antivirus. That's the first time the campuses got together and said let's see what's out there. They settled at that point on McAfee and Symantec. Now we are at 2010/2011 and products have changed a lot so we thought we would try and pull together another committee for antivirus investigation. Also in conjunction with our own SCS security initiative based of our security audit, we want to look at some other things around antivirus and desktop management. We will be asking for input from you guys, the software principles, help desk to see what everyone's looking at or using and determine if there's savings to be had by going in on it together. Symantec is good until June 30<sup>th</sup> and McAfee until October (2011). This will be a separate group from the system software group. Roberta had an email from Steve Zink, regarding this issue, as he could not make the meeting. The email stated "I noted mention of the virus software futures. In anticipation of the

question, UNR has tested the Microsoft package and are quite satisfied with it, thus, this may have implications with future joint purchases.” They have done some testing and they’re pretty happy with it. Mugunth stated that they are currently looking at MacAfee or Symantec. Since Intel bought McAfee they are looking for a more integrated solution. They are not really keen on Forefront right now because it does not work with Mac yet; we didn’t want to spend more money for a separate license for Mac products. CSN, UNLV and TMCC both use Deep Freeze with other products. We are trying for a decision by March/April of 2011 so that we know what we are going to renew on July 1<sup>st</sup>.

**Invitation to Southwest Technology Showcase** - <http://nl.nv.nevada.edu/STS/>

The showcase is taking place on November 4<sup>th</sup> and 5<sup>th</sup>. Very inexpensive and a great opportunity to come down south and learn what’s going on with many different types of technologies for teaching and learning. Nevada State College is hosting the event at their Henderson Campus to provide information to faculty and staff at CSN about technologies being used throughout higher education. It’s a regional event and will have vendors and folks from California, Utah, Nevada and New Mexico. Right now there are 27 presenters scheduled.

**CTO face-to-face meeting** – The update was given by Roberta

I did as you asked at the last meeting and looked at the schedule for spring breaks. CSN, GBC and Western all have their spring break the week of March 21<sup>st</sup>. All the other institutions have their spring break the week of March 14<sup>th</sup>. Based on that schedule the March 2011 meeting is on the 23<sup>rd</sup> and that would be during spring break for some of the schools. What we could do is move that meeting to the next week, that would make the meeting on March 30<sup>th</sup>, or we could use the April meeting which is on the 27<sup>th</sup> for a face to face in Reno. Looking at the current schedule those are your best options without adding an additional meeting. Roberta will send an email out on Monday with the date and additional items for the proposed agenda please provide any feedback for activities. Ed stated that if there’s a tradeoff between an outside speaker verses just ourselves talking, unless it’s a topic the group is really excited about, he’s found that the most beneficial time is when we are brainstorming amongst ourselves as we do have a somewhat unique situation. Brainstorming about how we are meeting the various challenges. Allot a time for round table discussions amongst ourselves for how we are managing the many crises that come up around here. This was seconded as a good idea for the group. Roberta brought up that in years past occasionally the group would ask SCS to present information potentially on some of the things they were working on or some of their strategies. Is there any interest in anything like that? Would the group prefer to take a look around at what we’re doing anywhere within the system and at some of the innovation going on throughout our system and select from a variety of opportunities for a more in-depth presentation? Contact Roberta with any ideas or suggestions so that she can put options together for the group. Lori would like some time set aside to discuss security issues. What is everyone doing with the variety of security issues? We are really struggling with social networks and the security risks they are posing as well as the peer to peer stuff. It was also brought up that any kind of desk top management systems should also be discussed. What platforms are being moved away from, what software is being adopted that may be open source, what ideas are coming to try and create cost savings? TMCC has a lot of things going on that are all pointed towards those issues. That would be a great discussion for a round table event. An agenda about one month before the meeting would give the participants time to get input from multiple individuals at their institutions prior to the meeting. Robertas’ plan would be to have something in place by the end of the calendar year. There may be additional events that need to be added as things come up. One of the items that Marilyn is interested in what processes you have in place or how you interact with the students and faculty to make technology type investments. Mugunth brought up that perhaps the meeting could be moved to January to coincide with the Tech Connect event. He could ask the vendors to do exclusive training with the CTOs. Also last week he went to Switch and he could arrange for a tour of the facility. There are currently 30 vendors confirmed and they are looking at doing some leadership events and getting keynote speakers. He’s also working on getting CIOPs from neighboring states to attend. Lori would like to attend; however, she agrees with Ed that the face to face meeting should concentrate more on the Group. The dates are far enough apart that maybe we should keep them separate as there is value in both events. She still really likes the idea of the group focusing on what it is we are doing at our campuses, how we’re surviving together with our budget crisis’s. It’s just a different atmosphere than with the vendors and sessions, which are great but not what she had in mind for the face to face meeting. Mugunth thought perhaps the convention could be one day and the second

day could be exclusively for the face to face group meeting. That way we could get both; the convention and the face to face meeting. Roberta agreed that there is a lot to think about, it may be that we will do both of these in some form or fashion. Maybe take advantage of the Tech connect as part of our regular monthly meeting and then still do a focused face to face that is specifically our agenda in March or April up in Reno. We will take a look at the timing and the dates and come back with some options.

**New Business** – Ed stated that they have new person that started today, Tom Jackman, he used to be with IBM. If anyone runs into him make sure to say Hi and welcome him aboard.

**Next Meeting** October 27, 2010.