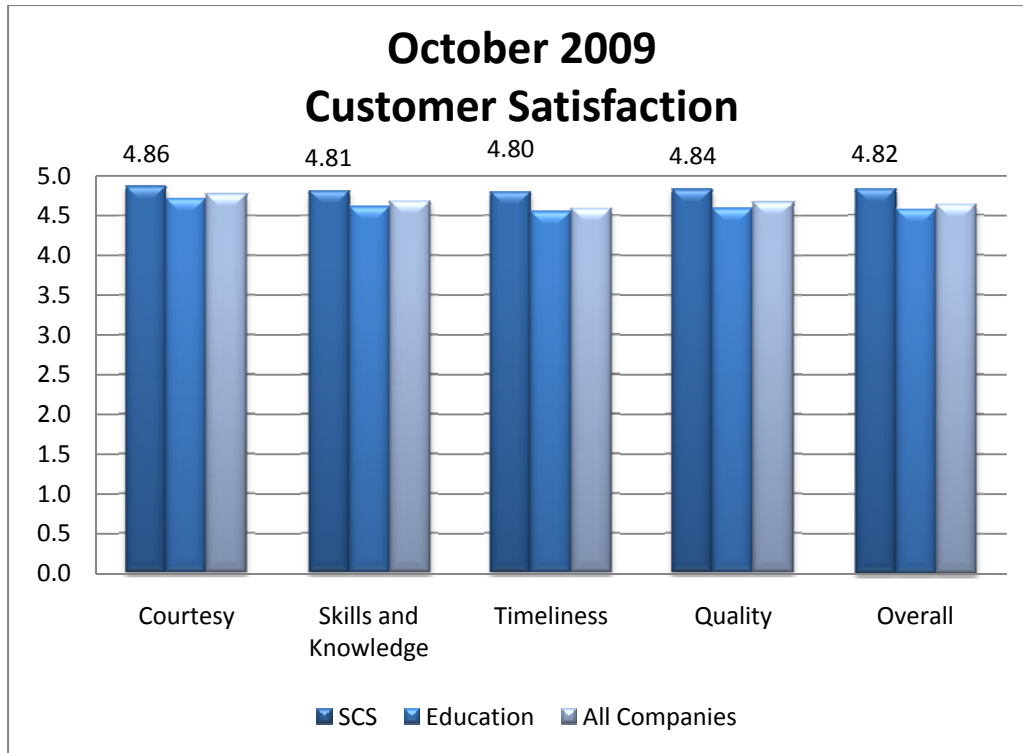


HDI, CSI Customer Satisfaction Surveys

Objective: - To show the average score for SCS, Education, and all CSI companies for the five areas surveyed for the month indicated.



October Surveys = 74.

Once again, all of our CSI levels continue to exceed the groups of Education and All Companies.