THE PATH: THE NEVADA COLLEGE COLLABORATIVE

Mr. Daniel Klaich, NSHE Chancellor

Mr. Chet Burton, WNC President

Dr. Mark Curtis, GBC President

Dr. Maria Sheehan, TMCC President

Overview: Guiding Questions & Principles

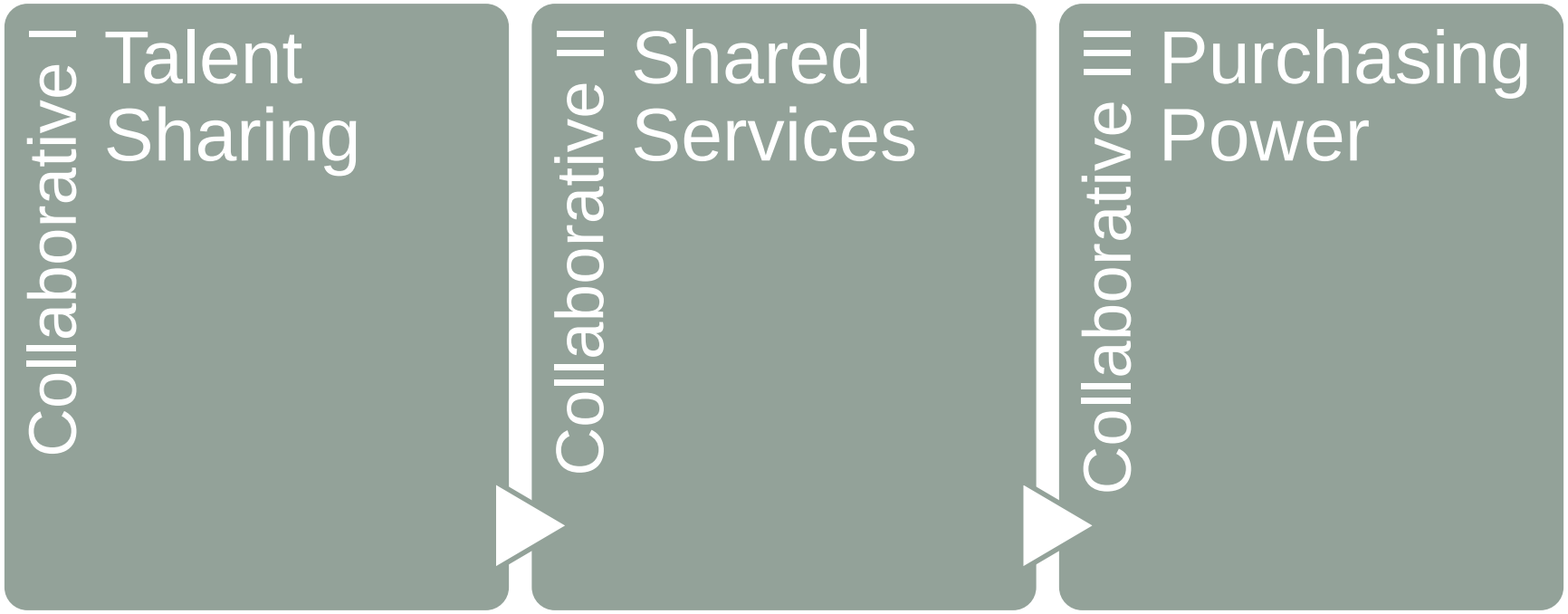
- How do we serve students and our communities best?
- What will it take to be competitive?
- What does the future campus look like?
- What will student service look like—from the student perspective?
- How do we guarantee extensibility and sustainability of the solution?

--Provide Personalized, High Touch Services to Students
--Create A Community College Business Plan That Can Be Sustained

The Nevada College Collaborative

col·lab·o·ra·tive (*noun):* to cooperate with or willingly assist other colleges to provide business functions efficiently and effectively allowing each institution to remain a viable community college serving northern Nevada

The Collaborative Components



Talent Sharing – First Steps

Institutional Research

- Align Practices and Data Needs
- Staff Collaboration
- WNC and GBC

Distance Education

- Align Practices
- Share Staff
- TMCC and WNC

Professional Development

- Provide Quality and Uniform Training Across All Colleges
- Managed from TMCC

Shared Services: Options Being Considered

- Institutional Research
- Admissions
- Financial Aid
- Information Technology
- Online/Distance Education
- Human Resources
- Finance

Our Definition and Goal of Shared Services

Shared Services Within the Nevada College Collaboration

…is a set of centers that provide non-core services to the colleges employing a specialist team, geographically unconstrained, and focusing on the business requirements of each college. The philosophy and approach are "sharing" governance and responsibility not centralization of back office functions.

…has a goal to provide high quality, back office functions at a lower overall cost and more efficiently than each college can otherwise continue to provide.

….will achieve cost savings and higher quality service over time by leveraging organizational re-alignment, economies of scale, technology, standardized business processes and best practices.

Shared Services: Business Process Review & Implementation

- **Phase 1**
  - Professional Development: Leverage this group for training during the transition
  - Libraries: Licenses, purchases
  - Grants Office Functions
  - Information Technology: Prepare Tools for Working Across Campus
- **Phase 2**
  - Admissions
  - iNtegrate2
    - Financial Processing
    - Human Resources
  - Institutional Research
- **Phase 3**
  - Financial Aid Processing

Recommendations for Next Steps

- Recruit Nevada College Collaborative Executive Director
  - Provide Leadership for Design and Implementation of Shared Services Ctr
  - Be Attentive To Unique Community College Needs
  - Report To Chancellor
- Complete Business Process Review for Each Shared Services Function Beginning With Information Technology
- Establish Talent Sharing Approach for Grants Functions, Institutional Research and Distance Learning
- Design and Implement Charter and Establish Service Level Agreement for the Professional Development Shared Services Center
- Evaluate Expansion of Business Center North to Include All Human Resources and Business Services to Include Travel, Accounts Payable and expanded purchasing functions

Important Assumptions

- Goal is a combination of savings and improved student services while minimizing risk
  - Budget savings will be phased in conjunction with shared services implementation
  - We will be opportunistic in our approach to implementation
- Changes will make us stronger financially over time & will ensure the colleges remain viable institutions
- Potential budget scenarios have been evaluated
  - Agreement that this is the best path to pursue
- Critical to complete Business Process Reviews to clearly articulate best practices, cost avoidance and savings targets
- The Nevada College Collaborative Should be Viewed as a Pilot for NSHE with Additional Institutions Included at a Later Date

DISCUSSION/COMMENTS/QUESTIONS

"There can be any number of changes, but unless there are transitions, nothing will be different when the dust clears."

Managing Transitions
William Bridges